The Busy Bike Shop

How workers and tools help a business serve customers

5.E.3 "Explain the benefits of education and training, specialization, and investment in capital resources."

NAME _____ DATE _____

1 READ AND MARK

Read it twice

YOUR JOB Underline one benefit of education or training, circle one benefit of giving workers different jobs, and write a 1 beside one benefit of buying equipment to show how each choice helps the shop.

Getting Ready for the Ride

1. At a neighborhood bike shop, a long line forms before a weekend ride. Maya, the owner, has studied how to read prices and keep records. That education helps her order enough parts without spending too much. A repair class also taught her how to adjust brakes safely. After practicing with an instructor, she can fix a brake problem faster and with fewer mistakes.

2. Instead of having everyone do every task, Maya gives workers different jobs. Luis checks and repairs tires all morning, while Ana adjusts gears. By focusing on one kind of work, each worker gets more practice and learns efficient steps. The shop can finish more bikes during a busy day. Customers also know which worker to ask when they have a tire or gear problem.

3. Old hand pumps made tire repairs slow, so Maya buys an electric air pump for the shop. The pump is a capital resource: equipment used to provide a service. It fills tires quickly, leaving Luis more time to check each tire for damage. Buying it costs money now, but the shop expects to serve more customers over time. Workers still need training to use the pump correctly.

2 ANSWER WITH EVIDENCE

Use the passage

1. How does Maya's education help the shop avoid wasting money?

2. How does practicing brake repair with an instructor help Maya serve customers?

3. How does giving Luis and Ana different jobs help the shop on a busy day?

4. Why might the electric air pump be worth its cost to the shop?

3 YOUR TURN

Your own words

Imagine you run a pet grooming shop. In three or four sentences, explain how training, giving workers different jobs, and buying a tool or machine could each help your shop. Give a specific example for each choice.

ANSWER KEY

The Busy Bike Shop

GRADE 5 · 5.E.3

PART 1 · READ AND MARK

Underline one benefit of education or training, circle one benefit of giving workers different jobs, and write a 1 beside one benefit of buying equipment to show how each choice helps the shop. Accept any marking that follows this job and points at the right text.

PART 2 · ANSWERS

#	QUESTION	ANSWER
1	How does Maya's education help the shop avoid wasting money?	**She can use prices and records to order enough parts without spending too much.**
2	How does practicing brake repair with an instructor help Maya serve customers?	**She can fix brake problems faster and with fewer mistakes.**
3	How does giving Luis and Ana different jobs help the shop on a busy day?	**Each worker gets more practice at one job, so the shop can finish more bikes.**
4	Why might the electric air pump be worth its cost to the shop?	**It fills tires quickly, giving Luis more time to check for damage and helping the shop serve more customers.**

PART 3 · YOUR TURN (SAMPLE ANSWER)

Training helps groomers wash dogs safely without getting soap in their eyes. If one worker washes pets and another trims fur, each can become faster at that job. Buying a grooming dryer helps workers dry pets more quickly and care for more pets each day.

Accept other passage-based benefits for the short answers. For Your Turn, look for three specific examples that explain how training, different jobs, and a purchased tool or machine help the new shop.